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Confirmit Horizons Version 2019.5 LTS Release: Changes in Behavior

This document summarizes important changes in existing functionality in Confirmit Horizons Version 2019.5 LTS. This document will be updated with more information throughout the release period.

CAPI

Deletion of synchronized completed interviews in CAPI App

[Updated March 6, 2018]

The deletion of successfully synchronized completed interviews from devices running the CAPI App has changed. The new behavior is dependent on the survey setting Web Options > “Allow respondents to re-enter a completed interview and change their answers”. When this setting is enabled the data will remain on the device for 14 days after synchronization. When this setting is disabled the data will be removed after successful synchronization, without the 14 day delay. The CAPI App will also prevent access to re-interview completed interviews when this setting is disabled. Previously completed, screened and quota failed interviews were only deleted 14 days after successful synchronization.

Data Management

Handling of data exports using separate files

[Updated May 15, 2019]

In version 2019.05 the behavior of separate file data exports with labels is changed, for projects that have Table lookup in the answerlist of loops. Previously the loop iterations would be exported as codes even when the export is set to “Answer Codes as Labels”. From version 2019.05 onwards, the loop iterations will be exported as labels also if the answerlist of the loop has Table lookup.

Handling of locale in Windows Server

[Updated May 14, 2019]

From Windows 10/Windows Server 2016, Microsoft switched their standard to follow the “Common Locale Data Repository” (CLDR) to control how to handle locale (language and region preferences). This is instead of Microsoft manually trying to keep track of official formats used in different languages. The intention is to always use formats that are considered most “correct” in different languages - something that may change over time. More information is available here: <https://blogs.msdn.microsoft.com/shawnste/2015/08/29/locale-data-in-windows-10-cldr/> CLDR data is used by all major software systems for their software internationalization and localization.

As a consequence of that, Confirmat Horizons will also adhere to CLDR when the Confirmat site is upgraded to Windows Server 2016. This means some Confirmat Horizons exports and imports will be affected by this change (e.g. delimited text files with locale settings). This may also change over time when CLDR is updated, since countries may enforce new policies. Change logs and more information about CLDR is available here: <http://cldr.unicode.org/>

There is a chance that these changes may impact integrations with other systems if the other systems cannot parse, for example a date format correctly (or if other systems provide data in a format Confirmat cannot parse correctly). However, it is most likely that it will not cause issues since this is a standard that most software companies adhere to. For most languages there are no changes, and even for those languages where there are changes, the changes are subtle and should not cause issues. However, we recommend that you verify that automated workflows still provide results as expected.

Empty export files in data exports

[Updated May 14, 2019]

If a data export contains no data, the system will not send empty export files. Previously empty files would be sent. In case it is desirable to send empty files, there is a company setting which can be enabled upon request to allow sending of empty files: “Allow empty files to be exported in Data Processing.”

Reporting and Analytics

Change in behavior in Instant Analytics for professional users exporting data

[Updated April 16, 2019]

The ability to export data as a professional user should be dependent on the professional user account having the SYSTEM_DATA_EXPORT permission, however, Instant Analytics allowed any professional user to export the data via the Export option. We’ve made a change to how Instant Analytics behaves and now at the time the Instant Analytics report is created the ability to export data will be dependent on the professional user having the SYSTEM_DATA_EXPORT permission. If they have it, the link will exist, if they don’t it won’t. Existing reports that were generated before this change was made will still allow users to export data.