



**Confirmit Horizons Version 2021.3 LTS**  
**Released 6<sup>th</sup> April, 2021 (Version 2021.3.10057)**  
**Confirmit Horizons Version 2021.3.10094**  
**Released 25<sup>th</sup> July, 2023**





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## General Information

This file contains information about Confirmit Horizons Version 2021.3 LTS.

System requirements and installation procedures are covered in the Confirmit Server Manual.

Confirmit Horizons Version 2021.3 was first launched on Confirmit's Software-as-a-Service environments on April 6<sup>th</sup>, 2021 and Version 2021.3 LTS (Long Term Support) was made available for download by On-Premise customers on April 18<sup>th</sup>, 2021.

For the best overview of all that is new in Confirmit Horizons Version 2021.3 LTS, see the following collateral:

- [User Documentation](#)
- [Changes in Behavior](#)
- [Change log for Confirmit Horizons Version 2021.3 LTS](#)

## Installing Confirmit Horizons

### *System Requirements*

Before installing, all system requirements are listed in chapter 4 of the Confirmit Server Manual must be installed and configured correctly.

### *Installation folders*

Confirmit should not be installed in folders that break the 8.3 naming convention (e.g. the "c:\Program Files\" folder), as legacy code may potentially not work properly.

## Installing a new site

Customers installing Confirmit on a new server **must** consult the Confirmit Server Manual before starting the installation.

### *Upgrading from an existing version*

Direct upgrade to Confirmit Horizons Version 2021.3 LTS is only supported from the latest version of Confirmit Horizons Version 2020.3 LTS, on the latest patch, and with a supported SQL Server version on the database server(s).

### *Post-upgrade/installation tasks*

### **Obtaining a license file**

Confirmit is licensed software and requires a license file to function. Consult the Server Manual for instructions on obtaining a full license for your system.

Without a license file, Confirmit usage is limited to local authoring logon on the server console only. Full survey data collection functionality is provided even without a valid license.

## Patch information

### *General info*

Before starting the upgrade, verify that no tasks are currently running in Confirmit. If tasks are executing at the time of the upgrade, files in use might not be overwritten correctly. This can be avoided by stopping the Confirmit Task System some time in advance before starting the upgrade process.

The patch requires putting in username and password for a user with System Administrate permissions on the SQL server. Note: The patch will restart IIS Services on the server on which it is installed, temporarily rendering the web authoring and survey interfaces unavailable. Once the upgrade is completed, connectivity of these web services should be verified manually.

Patches are cumulative, so only the latest patch is required. Patches superseded by a newer version are removed from the site, but can be obtained by contacting support if necessary.

Some patch updates include security changes that require a synchronized deployment of the servers hosting authoring, task system, METADATA API and WS API roles, as these version cannot run with a mixture of versions at the same time.

Synchronized deployment means that there should never be a mixture of application versions active at the same time, if your Confirmit Horizons environment does not have redundancy of all server roles, this may result in down time during the upgrade process. Please contact Confirmit Support at [support@forsta.com](mailto:support@forsta.com) if you have any questions regarding this process.



### ***Confirmit Horizons Version 2021.3.10065***

This release contains cumulative security updates and/or backend service changes that do not affect application users.

### ***Confirmit Horizons Version 2021.3.10071***

This release contains cumulative security updates and/or backend service changes that do not affect application users.

### ***Confirmit Horizons Version 2021.3.10092***

This release contains support for newer versions of the following system requirements:

- Microsoft .NET 6 Framework
- Node.JS version 18
- RabbitMQ version 3.10

**\*\*\*PLEASE NOTE\*\*\*** With the update to Microsoft .NET 6 Framework SQL Server aliases are no longer supported, now this should be handle with DNS entries SQL Server access.

### ***Confirmit Horizons Version 2021.3.10094***

This release contains support for a newer version of the following system requirement:

- RabbitMQ version 3.11 and 3.12